

# **Co-op Resources**

# **Contacting BC Libraries Cooperative Support**

Call us: 1-888-848-9250

(Make sure this number is posted somewhere accessible so you can contact us even if the Internet goes down.)

Email us: sitka@bc.libraries.coop

Fill in the contact form: <a href="http://bc.libraries.coop/request-support">http://bc.libraries.coop/request-support</a>

Guidelines: <a href="http://docs.sitka.bclibraries.ca/Sitka/current/html/support-request-">http://docs.sitka.bclibraries.ca/Sitka/current/html/support-request-</a>

guidelines.html

#### Resources

### **BC Libraries Cooperative Support and Support Holiday Closures**

https://bc.libraries.coop/coop-support/

#### Sitka Support

https://bc.libraries.coop/support/sitka-support/

#### **Evergreen Manual and Videos**

http://docs.sitka.bclibraries.ca/Sitka/current/html/ (Print out the Offline Transactions section)
https://bc.libraries.coop/support/videos/

## **Sitka Policy and Best Practices Manual**

http://docs.sitka.bclibraries.ca/Policy/current/html/

#### Sitka Evergreen Training Server

https://bc.libraries.coop/support/sitka-training-server/

#### **Website FAQs**

https://bc.libraries.coop/support/website-fag/