**BC Libraries Cooperative**

**Licensing BFG Minutes**

**Thurs Feb 15, 2018**

**2:30-4:00**

**Attendees**

Jay Peters, Coquitlam (Chair)

Julie Douglas, Vancouver Public Library

Laurie Davidson – Co-op

Tami Setala – Co-op

Jeff Narver – Fraser Valley Regional

Jennifer O’Donnell – North Van District

Kay Cahill – Vancouver Public Library

Christine da Castell – Vancouver Public Library

**By Phone**

Alina Gherman – New Westminster

Heather - Port Moody Public Library

Sarah Felkar – West Vancouver

Rachel Rogers – Greater Victoria Public Library

Dean Kelly – Fraser Valley Regional

Natalie Fouquette - Fraser Valley Regional

Tamarack Hockin – Fraser Valley Regional

Scott Leslie - Co-op

Anita Chan – Burnaby Public Library

Krista Scanlon - North Vancourver District

Melissa Lowenberg - TNRD

Jennifer Wile – Surrey Public Library

**Welcome & Introductions – Jay Peters**

**Approve minutes –**

Last meeting minutes approval:

<https://bc.libraries.coop/docs/licensing-bfg-draft-minutes-december-7-2017/>

*Minutes approved.*

Call for additional agenda items

* No additional items

**SIP Authentication – Christina de Castell**

Exploration of SIP issues and concerns with privacy. VPL brought it to attention of the Readers First initiative, but they didn’t get much uptake. To summarize the issues: SIP was intended for self-checkout machines; SIP was designed for an internal environment.

* SIP is not encrypted
* SIP – quite a lot more info than necessary is sent

SIP is becoming the de facto standard for vendors for patron authentication. The first transaction is a short message, just a y/n; the second message is more information – birthdate, address, etc.; personal information that doesn’t need to be shared. SIP protocol asks that you send the whole message. When libraries discovered that Adobe was passing unencrypted user information in the ebook platform, there was public outcry. We have not had the same success with communicating that SIP presents a similar problem.

VPL does not use SIP for external communication (they do use it for shelf checkout). VPL uses a different method. CAS (Central Authentication Scheme) is what they have landed on.

The CULC meeting at OLA in January/Feb 2018 discussed the issue in principle: 1)Privacy 2) Accessing the Resources. Christina also suggests that the upcoming E-book Summit has remote access as a topic.

Scott Leslie: SIP was not intended to be used in the way it is currently used. The Co-op uses it in a few different ways – Co-op runs SIP over an encrypted connection. Co-op uses it for NNELS authentication. The Co-op has implemented an open source SIP server and, on request of Ministry, to facilitate logins for libraries that didn’t provide SIP. The Co-op gets patron barcode files (that is the only piece of info), provides a SIP interface and when vendor sends requests all they get back is yes this is a valid request or no this is not. For the majority of services, that seems to be sufficient. Sitka Evergreen the Co-op is able to customize how SIP responds – it responds back with dummy information in places where you’d normally be leaking private information. Horizon (Sirsi/Dynix) does not have a file to customize what gets sent out. The kapa service is something that the Co-op has rolled out to some Horizon libraries – an encrypted SIP service.

Christina: Great to hear that the Co-op has done this. From her experience at Readers First, there was a real lack of awareness that this was an issue at all. SIP requests no 23 & no 63, these are the 2 SIP requests – ideally we would only ask for the first request, which is the y/n response. Horizon has said they can’t restrict the request per service. Middle steps to consider, like what the Co-op is doing – we want to get as far as we can get. VPL has started using CAS for Lynda, Hoopla, Odilo.

CAS – open source software, authentication software, would work against a great number of different sources. CAS interface is necessary to the ILS.

Scott – CAS is one solution, there are others as well.

Christina: We could also explore NISO – and do a modification of the SIP standard for external resource authentication but using broader web standards.

Jennifer, North Van District: Asks if VPL can share out what vendors they have talked to. VPL will and it can be posted to the website

Jennifer, Surrey Public – They also have not been using SIP, and have found workarounds.

Scott – EPL did an extensive study on SSO technologies.Useful to look at. Link is here: <https://www2.epl.ca/public-files/reports/ssoreport.pdf>

**Coop News**

Tami: The Co-op is moving offices. We have a brand new office at 268 Keefer Street in Chinatown. Current lease is done March 31. The new space is part of BC Artscape – filled with non-profit organizations and artists.

Though we are moving into a new physical space, note that the Co-op has updated the mailing address to the Victoria address (this is where the admin mail goes). We will send out a reminder.

**Product Updates**

* Tami – Lynda.com – Simultaneous user limits have been disabled. All licenses are unlimited use accounts.
* Tami – Niche Academy - No committed new subscribers yet. Both Surrey and Coquitlam indicate their intention to subscribe. March 31 is the deadline. We need 5 subscribers to trigger the discount (West Van already subscribes)
* Tami - Video Products
  + ACF – Consortia Canada is currently negotiating a Canada wide discount
  + PLVO – pricing but no takers yet
  + Kanopy – no interest in working with consortia, they say they are at their margins. Libraries interested in this product will need to go direct.
  + Acorn TV – their model is pay-per-use but a use is a 7-day pass to binge watch.
  + Hoopla – the only possible consortial discount is to waive the deposit fee for smaller libraries
* North Van District, Jennifer – Comments on Hoopla - too much admin work, have turned off video & music & comics. Only offer ebooks and audiobooks.
* Coquitlam, Jay – You can limit by cost as well, they allow up to $3.39 across all formats, but this means they aren’t offering the latest and best which tends to be the most expensive.
* TNRD , Melissa – Indieflix records so terrible, limping along. Interested in Acorn.
* Also interest from North Van District for Acorn.
* VPL, Julie – notes that a personal subscription to Acorn is $5, so need to accommodate that in pricing.
* Co-op will get a webinar for Acorn set up as well as more info on pricing
* Laurie – Automate
  + Switch over to Automate from ARRC will happen by June 30. Laurie will send out new URLs to all subscribing libraries. 2 webinars have been scheduled for Automate: Tues Feb 27, 10am & Wed Mar 7, 1pm
* Laurie – Recorded Books would like to do a day-long session and bring in an eaudiobook narrator; these have been popular in the past. Recorded Books is asking for feedback on the possibility of doing this in conjunction with BCLA.
  + suggestion not at BCLA, but at Ebook Summit instead (June 22, 2018). Laurie will talk to Bryan and advise.
* Laurie – question about the Overdrive legacy collection and whether it’s worth moving over to Recorded Books ebook platform (because it is province-wide). Not a lot of enthusiasm. There was some interest in seeing statistics of the usage of the legacy collection to determine if this is worth the effort.
* Jeff Narver

Early Q2, Dave Farrow from Overdrive said they were going to begin testing linking among Overdrive libraries. Overdrive and MK (RFID technology company) have developed a relationship. Overdrive is now integrated into the MK self-checks.

* Tami – New products:

DEMCO – Discover-local vendor has also extended their discount to Brain HQ – brain training tutorials. If interested let Tami know.

**Digital Resource Consultation Group**

* Tami is pulling together the group. Still looking for more representation from rural and small libraries. Meeting is next week. The previous committee’s work – on the Shared Digital Collection for BC Book Publishers – will be brought forward to this group for possible inclusion into the list of Core Resources.

**Ebook Summit**

* Friday June 22, same day as the Co-op AGM
* Looking for volunteers to help coordinate – please contact Tami.

**Discussion Topics**

* Press Reader – Laurie still needs to follow up on the ‘people nearby’ issue. She will report back next meeting.

**Member Roundtable**

Melissa, TNRD: They are getting Lynda.com. Will be launched after their domain change in March. Melissa is also announcing that there is a domain change for all of their services.

Jennifer, North Van District: Moving forward with Press Reader migration. They will be launching Cloud Library in Q2. Internally, they are working on a process for the RFQ process for digital resources. Adam Farrell is moving to New Westminster from North Van District– Adam will be taking over Cynthia Ng’s old job.

Anita, Burnaby PL – Cancelled CPS – a compendium for pharmaceuticals. They will see what the ramifications are. Cancelled because price went up.

Natalie, Tamarac, Dean, Jeff, Fraser Valley – Trying out Consumer Reports. Jeff is working on the Intranet with a Q2 launch. Also lots of work on childrens’ computers and content; IPAD, computers, internet access filtered etc.

Rachel, GVPL – launched Press Reader; a few kinks which have largely worked themselves out.

Sara, West Vancouver – Cancelled Learning Express and Literature Criticism online. They’ve added Naxos. She also really likes Niche Academy for staff training. They are also launching a digital learning lab in 2 weeks.

Heather, Port Moody – Were closed for a few months for renovations. Opened up the first week of January.

Alina, New West – lots of dust and noise with their renovations. Looking at the responses to their RFP for new websites.

Jennifer, Surrey – Rosetta Stone launched. They are getting rid of Mango. Rosetta Stone has Punjabi. They have also been running Biblioboard for a few months, hope there will be more activity from the public. They also offer a technical training for all staff to core competency levels – year long process that gets repeated.

Julie, VPL- looking at Cloud Library and are considering buying bestsellers and popular content. Thanks to Rachel for setting up the test account.

Jay, Coquitlam – They are setting up Consumer Reports. Some question about linking directly to Consumer Reports. Both VPL and West Vancouver say they can.

**Next meeting**

Thurs April 5: 2:30-4 in the new location on Keefer Street.

Meeting Adjourned: 4:01 pm