**DRAFT BC Libraries Cooperative**

**Licensing BFG Minutes**

**Thurs Sept 20, 2018**

**2:30-4:00**

Location: Suite #330 – 268 Keefer St, Vancouver or

Dial In: 1-866-285-3967  
Enter the conference room code (4015)  
Enter the Participant PIN (9050)

**Attendees**

Jennifer O’Donnell - North Van District (Chair)

Jeff Narver - Fraser Valley Regional

Sarah Felkar - West Vancouver Memorial Library

Rebecca Slaven - West Vancouver Memorial Library

Andrea Tartaglio - West Vancouver Memorial Library

Laurie Davidson - Co-op (Minutes)

Tami Setala - Co-op

**By Phone**

Jennifer Wile – Surrey Public Library

Reta Pyke– Surrey Public Library

Dean Kelly – Fraser Valley Regional

Tamarack Hockin - Fraser Valley Regional

Melissa Lowenberg – TNRD Library

Emily Mathews – Vancouver Island Regional Library

Anita Chan – Burnaby Public Library

Nadine White – Whistler Public Library

Sam King – Trail Public Library

Heather Hadley – Port Moody Public Library

Rina Hadziev - Greater Victoria Public Library

Rachel Rogers - Greater Victoria Public Library

Alina Gherman - New Westminster Public Library

Bev Rintoul – Rossland Public Library

Jocelyn Stewart - Gibsons Public Library

Ursula Brigl - Cranbrook Public Library

Anita Galanopoulos - Vancouver Public Library

Kat Lucas - North Vancouver City Public Library

**Welcome & Introductions – Jennifer O’Donnell**

**Approve agenda – Jennifer O’Donnell**

Call for additional agenda items

* Penguin Random House changes for licensing ebooks
* CULC update from Rina
* PST on audiobooks
* Hosted EzProxy (West Vancouver)

Agenda approved with above additions.

**Approve minutes –**

Last meeting minutes approval:

<https://bc.libraries.coop/docs/licensing-bfg-minutes-july-26-2018-draft/>

Minutes approved.

**Product Updates**

* Overdrive Dashboard on Library 2go – Tami reports that there is now a link at the bottom which is a real-time visual of current checkouts and holds. Emily from VIRL says they have turned this on as well.
* Acorn TV & Great Courses – Tami reports that because of ongoing issues with the billing of Acorn TV, Coop is holding off on new licenses for both Acorn TV and Great Courses until Recorded Books can resolve the issues
  + Emily (VIRL) – increasingly frustrated with RBDigital – promised us the ability to put in capping to limit tokens per customer per month, but the ability is not yet available. Also the stats keep changing from time to time. Customers however love the service (VIRL also has access to Acorn TV trough Hoopla so could move to that model as well.)
* Recorded Books – Indieflix renewal. Laurie: The Magazine/Audiobook/Indieflix renewal is coming up. We have heard that Indieflix is frustrating and not all that popular; is it worth trying to negotiate a different product for this round other than Indieflix?
  + Rina (GVPL) - messaging to patrons around withdrawing a service is not worth it, we should keep it in
  + Sarah (WVML) – keep it, but how much longer will RB offer it? It’s the only non-pay- per-use streaming video service
  + Alina (New West) – She would like to explore replacing it with something else. Tami says we can’t replace it with a pay-per-use product. Not sure if there is anything that would be a candidate for widespread adoption. Tami will talk to Recorded Books.
* Press Reader/G&M - Still have no remote access for G&M. Some libraries are reporting that they are still having access issues in-house.
  + Rina (GVPL) – CULC update about Globe and Mail; Jefferson Gilbert (CULC ED) had a good conversation with G&M
    - They are not providing remote access and are not planning on reinstating at any point.
    - Claimed a library breached contract by showing content on library’s website.
    - More importantly, they say they actually never gave permission for libraries to have remote access
    - Next year, they are planning on launching an affordable consumer product and libraries are nowhere on their roadmap. It wouldn’t hurt us to send a letter, but it won’t have much impact
    - Press Reader said they wouldn’t fight for libraries
  + Emily (VIRL) – Should we write a letter and ask the Vancouver Sun to publish it? Do we know where are protections are for libraries?
  + Rina (GVPL) – In the last 12 months, a lot has been happening with our ability to provide access from publishers. Rina will be speaking at a meeting of library CEOs – we need pushing from library leaders at the highest level.
  + Also changes to Copyright Act – slant is much less library-friendly; geared towards allowing authors and publishers to be successful in the marketplace.
  + In October, there will be an advocacy campaign for ‘access to libraries’.
  + Emily (VIRL): How do we make the boards and library leaders aware? Rina: plan from the CULC board, presentations to bring library leaders up to speed. Rina could share the presentation from October to smaller libraries. Rina also said TPL ended up writing a letter, pretty strong, to G&M.

**New Products Update**

Product Priority Survey: Tami - the next one will come out soon. It will include the following:

* Ebsco: Cricket Media
* My Canada/Road to IELTS
* Macleans Magazine archive

Please let Tami know if anyone has any ideas for new products.

**Digital Resources Consultation Update**

Jennifer Wile – The Committee submitted the report on Aug 22 and it is now in Libraries Branch hands. Thanks to everyone involved who helped to create a great report that was well received. Jennifer- Do we want to share it out with the broader group? Jennifer will share the document out to the licensing group on the Coop website.

**Penguin Random House change in metered access**

Laurie - As of Oct 1, PRH ebook titles will be metered access (time) – changing from OC/OU. Some controversy about this, as titles will continually need to be re-purchased. The cost is still pretty high per copy, so this will affect libraries budgets and purchasing power. Libraries may not be able to afford to keep the diversity of titles in the collection over time.

**CULC update**

Rina (GVPL) - Audiobooks (Kobo original) are now available on Overdrive (but not other platforms). Rina also reports that Audible CEO has said that they have decided what libraries are and libraries will never have Audible content.

Penguin Random House Canada – made their digital audiobook titles available in Canada. Overall, Penguin Random House is still one of the more library-friendly publishers. Not going to instate embargo for instance, like others (eg.MacMillan)

Readers First update – Trying to do a similar study as to one in Australia- <http://www.readersfirst.org/news/2018/9/7/100000-books-in-5-countries-whats-really-happening-in-elending> Toronto and Ottawa are contributing from Canada – about comparing prices and availability.

**PST on Audiobooks**

Rina (GVPL) – as a library, we have to pay PST for audiobooks.

**Hosted EzProxy**

Sarah (West Van) – they are researching and wondering if they should host it themselves or through OCLC. Any words of wisdom?

* Port Moody uses it. Works well. (Heather)
* North Van District – uses EzProxy and Jennifer can connect them with their tech person
* Burnaby- uses EzProxy as well (Anita)

**Member Round Table**

Rina and Rachel (GVPL) – launching Self-E, soft launch next week and then hard launch after that. PIA is done (thanks to Surrey). Also transferring Overdrive to Cloud; October 10 is when the transfer will happen.

Alina (New West) – ongoing renovations, completed by Spring or Summer. Website redesign – completed by end of year.

Bev (Rossland) – They are doing renovations as well. They are closed until the end of November – so they are pushing usage of their digital collections.

Heather (Port Moody) – Starting to work on a new website as well.

Jocelyn (Gibsons) – no update

Nadine (Whistler) – Ask about BC Building Codes for 2018. Tami: It’s in the works and Tami will post to the licensing group when available.

Ursula (Cranbrook) – Converting over to RFID and implementing self-check. She has a question on comparing Cloud Library to Overdrive (Library2go)?

* Rachel (GVPL) – moved from Overdrive to Cloud. They are happy with Cloud and the vendor is responsive. Happy to talk more about it.
* Dean Kelly (FVRL) – left Cloud to go to Overdrive. He can send the opposite viewpoint.

Jennifer (Surrey) – PIA for Gale Courses, heard there were complaints from Canadian libraries about not conforming for CASL. Also looking at SOLERA again (looked at 2013). They are paying more attention to learning resources instead of streaming resources.

* Tami: Coop does not have a license but it could be added to the survey – pay more attention to learning resources and not streaming resources.

Anita (VPL) – opening of the new community space on Sept 29; 2 floors, theatre, public space, meeting rooms, gardens, and exhibition. RBDigital – troubles with RBDigital for a long time; they wanted Acorn/Great Courses to be able to limit to 2 tokens per patrons per month. RB said they could do it, and now they say they can’t (they estimate completion end of 2018, but Anita is doubtful). Cloud Library – launching their fast reads collection, caused a lot of headaches for changes they have requested.

Jeff, Dean, Tamarack (FVRL) – Recorded Books has never had holdings right in OneClickDigital (RB Audiobooks), then FVRL realized that they had 2 accounts so they weren’t seeing all of the copies. Tamarack – there was a large batch of uploaded refreshed MARC records from the Coop - RBDigital had discovered a wealth of issues in the MARC records and they don’t match up. Of the 10000 titles, there are about 200 that should not be there at all.

* Emily (VIRL) – Says they had this problem in Overdrive and had to work with Overdrive to get it corrected.
* Jennifer (Surrey) – Notes that RB’s business model is just to buy up stuff/content/providers and get it out there and not consider the support mechanisms.

Melissa (TNRD) – Asks if anyone who has Ancestry or Kanopy. Emily at VIRL has both. Jennifer (North Van) has Ancestry.

Anita (Burnaby) – Burnaby has Cloud Library as well and they can talk to Cranbrook (they aren’t in love with it but it’s not bad). Both Overdrive and Cloud are complicated. Doing a website redesign.

Sam (Trail) – no updates

Sarah (West Van) – They are very frustrated with BiblioCommons right now – downtime has been remarkably worse in the last 3 months (BC did a different server balancing). Jennifer asks – do we get uptime reports? Tami: In the license agreement, there is a guarantee of how much downtime. Tami can look at the agreement and follow-up.

Jennifer (North Van District) – Moving forward with Overdrive Advantage, RBDigital Bundle, and also lots of curriculum planning and changes.

Emily (VIRL) – In the process of getting a new website so they are also assessing a lot of their databases. Naxos is their newest database and Acorn is taking a lot of time. Children and teen databases are not doing very well. They are getting rid of Homework Help. Curious if other libraries have considered it?

* Jennifer, North Van District – got rid of ours several years ago (digital resources and homework help) because of limited use.
* Jeff, FVRL – Is VIRL working with an external partner from a rfp. Did they look at Biblioweb as an option? Emily: Yes, they did but it was expensive.

**Next meeting**

Nov 15 at 2:30pm

Meeting adjourned 3:53pm.