

What is an ILS?

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Sitka for Trustees

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Outline

Overview & History
Current Marketplace Trends

Definition

- ILS = Integrated Library System
- **Core modules:**
 - Circulation
 - Cataloguing
 - Acquisitions
 - Serials Management
 - Online Public Access Catalogue (OPAC)

ILS Evolution

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- **1980's: The Golden Age**
- **1990's: Maturity & Challenges**
 - World Wide Web
 - Electronic resources
 - Market Saturation and Competition
- **2000's: More Challenges**
 - Digital collections
 - Discovery services
 - Vendor consolidation
 - Customer dissatisfaction

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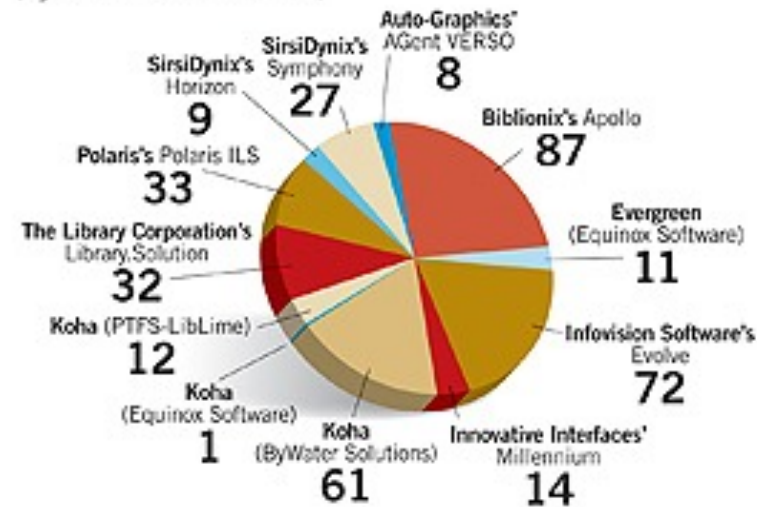
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- **3 major vendors:** Ex Libris, Innovative, SirsiDynix
- **Vendors to watch:** Polaris, Serials Solutions, OCLC

ILS Sales 2010

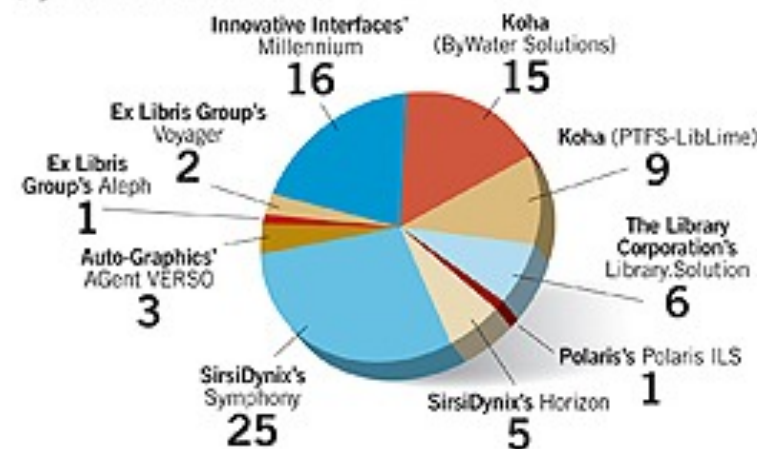
U.S. Public Library Sales 2010

(by Number of Contracts)



U.S. Academic Library Sales 2010

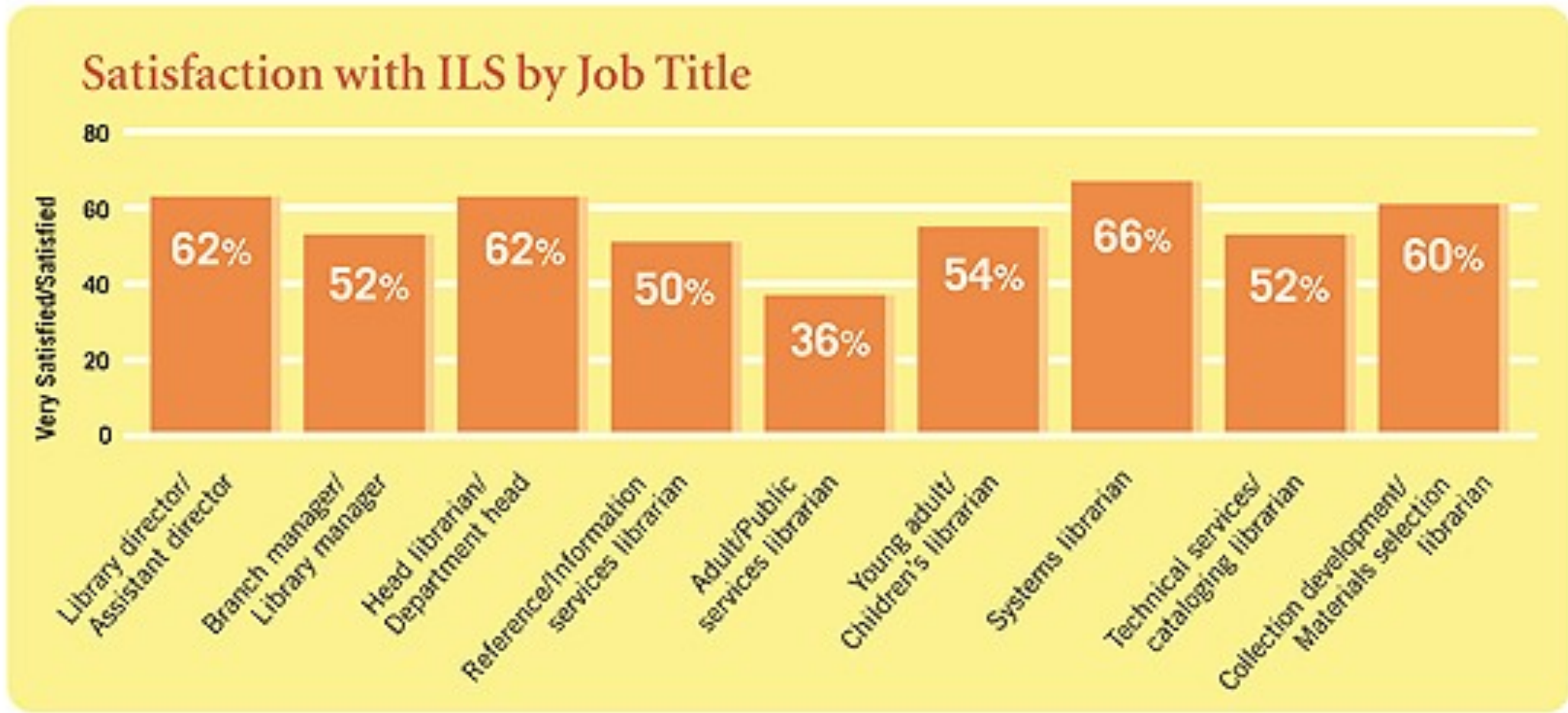
(by Number of Contracts)



Data represents total contracts, not total number of libraries

SOURCE: LJ/AUTOMATION MARKETPLACE SURVEY 2011

ILS Satisfaction

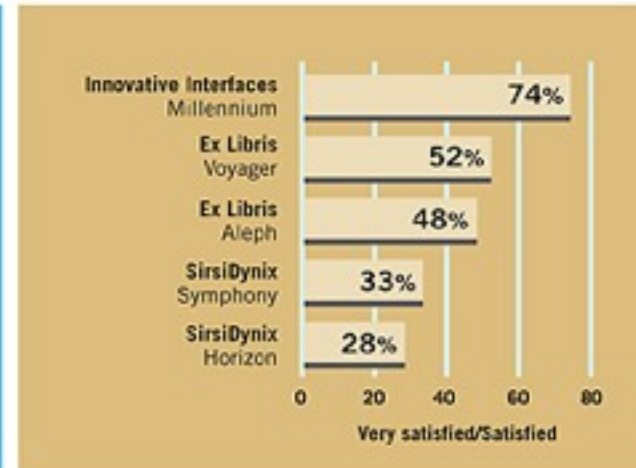
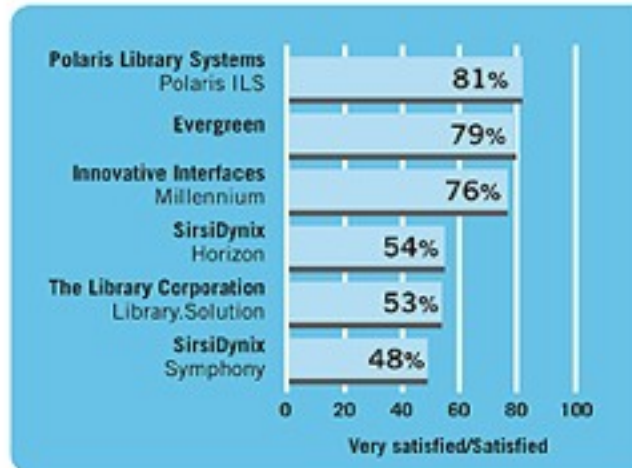


Satisfaction by ILS Vendor

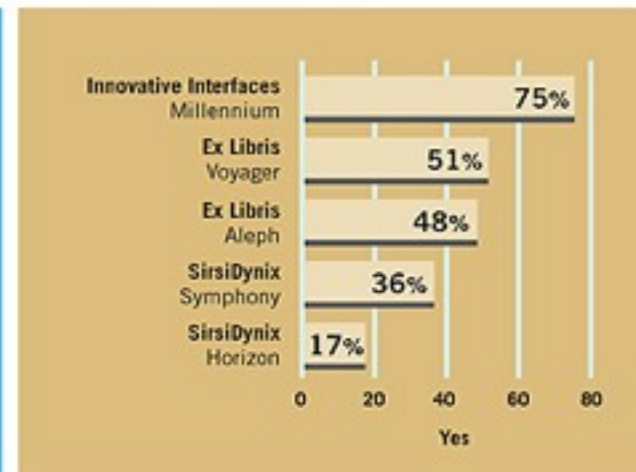
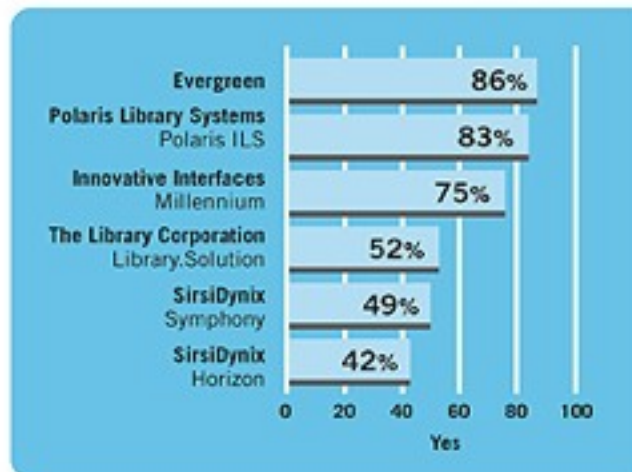
PUBLIC LIBRARIES

ACADEMIC LIBRARIES

Please rate your satisfaction with your ILS



Would you recommend your ILS to a colleague?



Figures only showing ratings or recommendations for ILSs used by ten or more libraries

ILS Trends to Watch

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- **More specialized vendors**
 - Serials Solutions, BiblioCommons
- **Cloud computing**
 - OCLC, “Software as a Service”
- **Open source vs. Proprietary**
 - Koha, Evergreen (Sitka)

Disappearance of the traditional ILS?

Questions?

Thank you!

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