

3rd Party Service Integration With Sitka's Evergreen

This survey will collect information required by Co-op Support to begin an investigation into whether or not a 3rd party product or service can be integrated with Sitka's Evergreen.

If you are unsure of any of the answers relating to the product or service please contact the vendor.

Please contact Co-op Support (<https://bc.libraries.coop/support/>) if you have any questions about the survey.

There are 19 questions in this survey.

Library Information

Library Name: *

Please write your answer here:

Library Contact Name: *

Please write your answer here:

Email Address for Library Contact: *

Please write your answer here:

Vendor and Product Information

Who is the vendor? *

Please write your answer here:

What is the name of the product? *

Please write your answer here:

Describe the product and how it will work. *

Please write your answer here:

If the vendor has provided you with links to information about the product please include those.

Authentication Information

Are you installing any new hardware or software at your library or satellite locations? *

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No

Will the hardware or software communicate directly with Sitka's Evergreen or will authentication requests come from the vendor's servers? *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '7 [INFO4]' (Are you installing any new hardware or software at your library or satellite locations?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- communicate directly with Sitka's Evergreen
- authentication requests come from the vendor's server

If you are unsure please contact your vendor and ask.

Has the vendor provided IPs that need to be whitelisted? *

🗳️ Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Please list the IP addresses provided by the vendor for whitelisting. *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '9 [INFO19]' (Has the vendor provided IPs that need to be whitelisted?)

Please write your answer here:

What authentication methods other than SIP2 does your vendor support? *

🗳️ Check all that apply

Please choose **all** that apply:

PatronAPI

EZproxy

RESTful API

LDAP

SAML

OAuth

native Evergreen authentication

The vendor only offers SIP2

Other:

The SIP2 protocol is old and insecure. The BC Libraries Cooperative prefers to use other authentication methods whenever possible.

Please provide a link to the API documentation. *

Only answer this question if the following conditions are met:

Answer was at question '11 [INFO7]' (What authentication methods other than SIP2 does your vendor support?)

Please write your answer here:

Will this product create transactions in Evergreen, such as checkouts and holds, or allow the patron to modify existing Evergreen transactions? *

Only answer this question if the following conditions are met:

Answer was at question '11 [INFO7]' (What authentication methods other than SIP2 does your vendor support?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No, this product only needs to authenticate the patron

If you are unsure please contact your vendor.

Does the product have built-in support for encrypted SIP2 or will your library need to set up the encryption? *

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was at question '11 [INFO7]' (What authentication methods other than SIP2 does your vendor support?)

----- or Scenario 2 -----

Answer was 'Yes' at question '13 [INFO6]' (Will this product create transactions in Evergreen, such as checkouts and holds, or allow the patron to modify existing Evergreen transactions?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- built-in encryption
- library will have to set up encryption

The BC Libraries Cooperative requires encryption for all new products that use SIP2. Vendors may claim that their product works with encrypted SIP, but require you to set up the encryption yourself. Please confirm with your vendor which option is correct for this product.

Does the product need to check the patron's password or just verify that the patron's barcode is valid? *

Only answer this question if the following conditions are met:

Answer was 'No, this product only needs to authenticate the patron' at question '13 [INFO6]' (Will this product create transactions in Evergreen, such as checkouts and holds, or allow the patron to modify existing Evergreen transactions?)

🗨️ Choose one of the following answers

Please choose **only one** of the following:

- checks the patron's password
- just verifies the barcode

Does your IT provider know how to set up Stunnel? *

Only answer this question if the following conditions are met:

Answer was 'library will have to set up encryption' at question '14 [INFO10]' (Does the product have built-in support for encrypted SIP2 or will your library need to set up the encryption?)

Please write your answer here:

If your vendor doesn't provide encrypted SIP2 your library will likely need to set up encryption at your library via Stunnel.

Does the product need more information from the patron account? If so, what information does it need? *

Only answer this question if the following conditions are met:

Answer was 'No, this product only needs to authenticate the patron' at question '13 [INFO6]' (Will this product create transactions in Evergreen, such as checkouts and holds, or allow the patron to modify existing Evergreen transactions?)

Please write your answer here:

For example, some products need the patron's email address, account status, and/or home library.

IT Support Information

Who provides IT support for your library? *

Please write your answer here:

Is it an IT department, a dedicated IT employee, a contractor, a volunteer?

Additional Information

Is there anything else we should know about this product?

Please write your answer here:

Thank you for completing this survey.

The investigation into new 3rd party products and services is expected to take between 3 and 6 months. Please refer to Sitka's 3rd Party Service Integration policy (http://docs.libraries.coop/policy/_3rd_party_service_integration.html) for more information.

Submit your survey.

Thank you for completing this survey.